

STANLEY

# BOSTITCH®

## WARRANTY CLAIM FORM 2

\*Required

\*Name: \_\_\_\_\_

\*Shipping Address: \_\_\_\_\_

\*City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

\*Contact Phone No.: \_\_\_\_\_

\*E-mail: \_\_\_\_\_

\*Product Type (circle one): **Stapler** **Pencil Sharpener** **Hole Punch** **Other:** \_\_\_\_\_

\*Product Model No. (Model No. is usually located at the bottom of the product e.g. B5000-Black): \_\_\_\_\_

\*Type of Use (circle one): **Home** **Office** **School** **Manufacturing** **Other:** \_\_\_\_\_

\*Purchase Date: \_\_\_\_\_

Product Purchase Location: \_\_\_\_\_

\*Authorization No. : \_\_\_\_\_

(Authorization No. is **required** for all returns that exceed 1 (one) unit. Contact Customer Service at 1-800-343-9329 or customerservice@amaxproducts.com)

\*Description of problem: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Yes I would like to received e-mail alerts on product news, recalls, safety, & other updates from Bostitch®

### WARRANTY CLAIM DIRECTIONS:

Please remember that this warranty covers only damage resulting from defects in material or workmanship; it does not cover conditions or malfunctions resulting from normal wear, neglect, abuse, accident or repairs attempted or made by other than our national repair center or authorized warranty service centers. Driver blades, sharpener cutters, punch heads, cutting discs, etc. are considered normally wearing parts. A safe rule of thumb is that if the product has been in service for a period of time, and you are now starting to notice a decline in performance, it is most likely related to worn cutters, punch heads or the like, and is not covered by the warranty.

**If you do not have an original dated sales receipt or if your return exceeds 1 (one) unit, please follow these directions:**

Package and ship the (1) *product* **and** (2) *completed Warranty Claim Form* to the following shipping address. For all returns that exceed 1 (one) unit an Authorization No. is required for the return to be processed.

Amax Inc. c/o Dean Warehouse  
745 Jefferson Blvd.  
Leviton Bldg. Doors 1 - 8  
Warwick, RI 02886

Any product we receive that is not covered by the limited warranty will be returned unrepared, or at our sole discretion, you may receive a written estimate of repair at such cost as established from time to time.

We will evaluate your claim within 4 weeks. If the product is found to be defective, we will repair or replace the item and return it to you. Unfortunately, requests received without all required items cannot be processed.

**Contact us with questions at:**

**Phone:** 800-343-9329

**E-mail:** customerservice@amaxproducts.com

Defining  
Quality and Performance  
Since 1896™